

AMENDMENTS TO THE SPECIFICATION:

Please replace the paragraph on page 1, lines 6-10, with the following amended paragraph:

The following copending Application, assigned to the present assignee, is related to the present Application and is incorporated herein by reference:

U.S. Patent Application No. 40/_____, filed on _____ 10/728,755, filed on December 18, 2003, to George et al., entitled METHOD AND STRUCTURE TO ANALYZE WEB CLIENT DIALOGS", having IBM Docket YOR920030318US1.